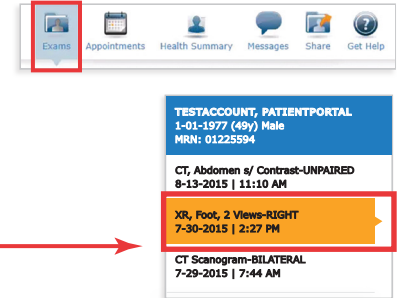


How to: DOWNLOAD IMAGES

SELECT AN EXAM

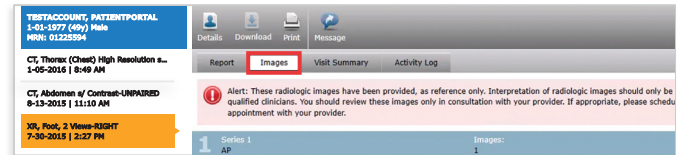
When viewing the study within the Patient Portal, **all exams** performed will display in a list on the left side of the screen.

Once an exam is **selected**, options appear (via tabs).



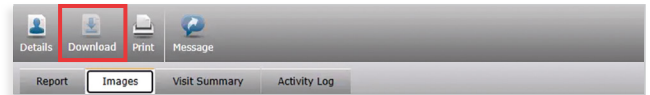
IMAGES TAB

With the desired exam selected, click the **Images tab**



DOWNLOAD STUDY

A toolbar of icons appears directly above the Images tab, click the **Download icon**

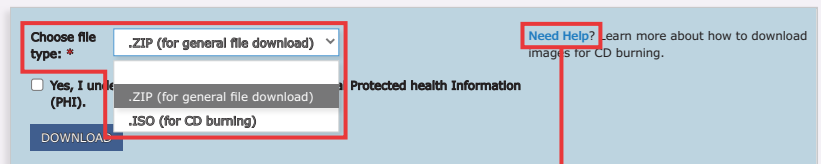


FORMAT

Once the download button is selected, download options will be displayed. Click the **"Choose file type"** field, and select the desired format from the dropdown list.

Note:

The **"Need Help"** link provides an explanation of the different file formats (.zip. and iso.), along with a disclaimer about the potential time required to download the images. The dropdown will default to .ZIP.



How to Download Images

Process for Downloading Images

Downloading Images is a two-step process:

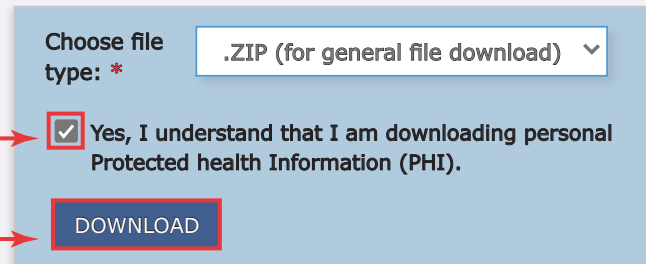
1. Select images to be processed:
 - Select the file format for your Images:
 - .ZIP is the typical format when saving Images to a computer or an external hard drive.
 - .ISO is used if you intend to later burn the Images to CD or DVD.
2. Download processed Images to your device.
 - Image processing can take several minutes. You will be notified when processing is complete.
 - Once processed, Images will only be available for a finite period.

ACKNOWLEDGEMENT

You must acknowledge that you are downloading Protected Health Information and understand the associated disclaimer by checking the box that states:

"Yes, I understand that I am downloading Protected Health Information (PHI)"

Once you have acknowledged, you will be able to click **"Download"**



PREPARING FOR DOWNLOAD

The system may take a few minutes to prepare the images to be downloaded. You can wait for the images to be ready for download or you can enter your email and indicate that you would like to be notified when the images are ready for download (you may exit/log out of portal when email notification is received).

*The email will contain a link that directs to the portal login page, where you can access and download your images.

This set of images is currently in progress, and is currently 22nd in the queue. [click here to cancel this request](#)

☐ I would like to be notified at the following address when this file is completed and available for download.

RadNet@radnet.com

SAVE

*It's important to note that the email does not indicate that the files have already been downloaded; Rather, it prompts you to return to the Patient Portal to complete the download of the requested images. Downloaded image files include a Windows-compatible viewer. Mac users may access images if they have their own Mac-compatible viewing software.

READY FOR DOWNLOAD

When images are ready for download, an **icon will appear** next to the completed study on the left side of the screen, where the exam list is displayed.

TESTACCOUNT, PATIENTPORTAL
1-01-1977 (49y) Male
MRN: 01225594

 **CT ANGIOGRAPHY CORONARY**
3-04-2026 | 11:30 AM

CT Scanogram-BILATERAL
3-10-2021 | 6:02 PM



Indicates images will begin downloading. Refresh browser for an update on what number you are in queue.



Indicates images are ready for download.

COMPLETE THE DOWNLOAD

Select the study to complete the download. Select the **"here"** link to download. Please note the expiration date listed below images (images will be available for 24 hours).

Please note: once "here" is selected, downloads are processed based on your browser settings.

Details Download Print Message

Images are available to download **here**.
This download will expire on 1-25-2025 10:31 AM

Visit Summary Report **Images** Activity Log

LOCATE SAVED FILE

Once you have located your ZIP file, right click on the file name and select, **"Extract All"** option to access the files.

▼ Today (1)

 **XR Chest 2 Views Pa and Lateral.zip**

> Yesterday (1)

> Last week (1)

> Last month (2)

> A long time ago

Open

Open in new window

Share with Skype

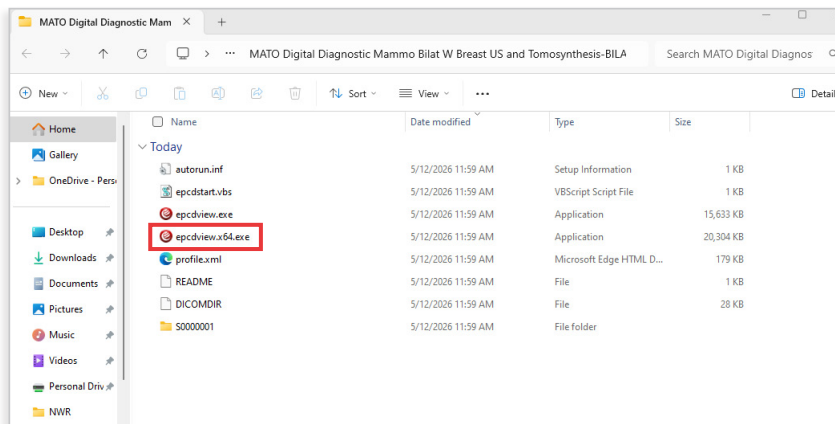
Scan for threats

Shred with BleachBit

Extract All...

OPENING IMAGES

Once the file has been extracted, double click on the file name **"epcdview.x64.exe"** to view images.



Click for Easy Access to Your Patient Portal!

ACCESS YOUR PATIENT PORTAL



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